

Section 4

Organizations’ Emergency Contact Names & Numbers

ABOUT THE AMERICAN RED CROSS:

Extracted from the American Red Cross Disaster Services web site:

The mission of American Red Cross Disaster Services is to ensure nation-wide disaster planning, preparedness, community disaster education, mitigation, and response that will provide the American people with quality services delivered in a uniform, consistent, and responsive manner.

The American Red Cross responds to disasters such as hurricanes, floods, earthquakes, and fires, or other situations that cause human suffering or create human needs that those affected cannot alleviate without assistance. It is an independent, humanitarian, voluntary organization, not a government agency.

All Red Cross assistance is given free of charge, made possible by the generous contribution of people's time, money, and skills.

CONTACTING YOUR LOCAL AMERICAN RED CROSS:

There are a few different ways of finding your local Red Cross Chapter:

If you have access to the Internet, you can check their web site

<http://www.redcross.org>

On the left hand side of the screen is a place to type in your zip code and click on FIND button

... or ...

You can browse through a list of local American Red Cross websites by clicking on the link shown below the zip code box on the web site

... or ...

Check your local telephone book in the white pages under BUSINESS LISTINGS for the American Red Cross!

Write in their number here for future reference:

Your Local American Red Cross Address:

Telephone #:

ABOUT THE FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA):

The Federal Emergency Management Agency - FEMA - is an independent agency of the federal government, reporting to the United States President. Since its founding in 1979, FEMA's mission has been clear:

to reduce loss of life and property and protect our nation's critical infrastructure from all types of hazards through a comprehensive, risk-based, emergency management program of mitigation, preparedness, response and recovery.

FEMA REGIONAL OFFICES

FEMA Region I
(serving CT, MA, ME, NH, RI, VT)
J.W. McCormack POCH
Room 442
Boston, MA 02109-4595
(617) 223-9540 FAX 617 223-9519
www.fema.gov/regions/i/index.shtm

FEMA Region II
(serving NJ, NY, PR, VI)
26 Federal Plaza, Suite 1307
New York, NY 10278-0001
(212) 680-3600 FAX 212 680-3681
www.fema.gov/regions/ii/index.shtm

FEMA Region III
(serving DC, DE, MD, PA, VA, WV)
One Independence Mall
615 Chestnut Street, 6th Floor
Philadelphia, PA 19106-4404
(215) 931-5608 FAX 215 931-5621
www.fema.gov/regions/iii/index.shtm

FEMA Region IV
(serving AL, FL, GA, KY, MS, NC, SC, TN)
3003 Chamblee Tucker Road
Atlanta, GA 30341
(770) 220-5200 FAX 770 220-5230
www.fema.gov/regions/iv/index.shtm

FEMA Region V
(serving IL, IN, MI, MN, OH, WI)
536 South Clark St., 6th Floor
Chicago, IL 60605
(312) 408-5500 FAX 312 408-5234
www.fema.gov/regions/v/index.shtm

FEMA Region VI
(serving AR, LA, NM, OK, TX)
Federal Regional Center
800 North Loop 288
Denton, TX 76209-3698
(940) 898-5399 FAX 940 898-5325
www.fema.gov/regions/vi/index.shtm

FEMA Region VII
(serving IA, KS, MO, NE)
2323 Grand Boulevard, Suite 900
Kansas City, MO 64108-2670
(816) 283-7061 FAX 816 283-7582
www.fema.gov/regions/vii/index.shtm

FEMA Region VIII
(serving CO, MT, ND, SD, UT, WY)
Denver Federal Center
Building 710, Box 25267
Denver, CO 80255-0267
(303) 235-4800 FAX 303 235-4976
www.fema.gov/regions/viii/index.shtm

FEMA Region IX
(serving AZ, CA, HI, NV, TERRITORIES [i.e. AMERICAN SAMOA, GUAM, etc.])
1111 Broadway, Suite 1200
Oakland, CA 94607
(510) 627-7100 FAX 510 627-7112
www.fema.gov/regions/ix/index.shtm

FEMA Region X
(serving AK, ID, OR, WA)
Federal Regional Center
130 228th St., SW
Bothell, WA 98021-9796
(425) 487-4600 FAX 425 487-4622
www.fema.gov/regions/x/index.shtm

FEMA FOR KIDS:

FEMA has developed a fun web site for kids, so if you have access to the Internet, check out their information and games for kids of all ages:

<http://www.fema.gov/kids/>

FEMA PARTNERS:

Emergency management is not the result of one government agency alone. FEMA works with many government, non-profit and private sector agencies to assist the public in preparing for, responding to, and recovering from a disaster. Together, these players make up the emergency response “team.”

- Local Emergency Management Agencies
- State Emergency Management Offices
- National Emergency Management Organizations
- Federal-level Partners
- Partnerships with the Private Sector

In addition to these partners, FEMA’s Global Emergency Management System (GEMS) provides access to a wide variety of emergency management and disaster related web sites. *Please see FEMA’s web site <http://www.fema.gov> for a complete listing of GEMS partners.*

DETAILED INFORMATION ABOUT FEMA PARTNERS:

• LOCAL EMERGENCY MANAGEMENT AGENCIES

Even the largest, most widespread disasters require a local response. So local emergency management programs are the heart of the nation’s emergency management system. FEMA supports them with funding for emergency planning and equipment, by offering training courses for emergency managers and firefighters, by conducting exercises for localities to practice their response, and by promoting ways to minimize disasters’ effects. FEMA also builds partnerships with mayors, county boards and other elected and appointed officials who share responsibility for emergency management.

• STATE EMERGENCY MANAGEMENT AGENCIES

Just like the local EMAs mentioned above, every state emergency management agency is an integral part of the emergency management system. State offices coordinate federal, state, and local resources for mitigation, preparedness, response and recovery operations.

STATE & TERRITORY EMERGENCY MANAGEMENT OFFICES

Alabama Emergency Management Agency
P.O. Drawer 2160
Clanton, AL 35046-2160
(205) 280-2200 FAX 205-280-2495
<http://www.aema.state.al.us/>

Alaska Division of Emergency Services
P.O. Box 5750
Fort Richardson, AK 99505-5750
(907) 428-7000 FAX 907 428-7009
<http://www.ak-prepared.com/>

American Samoa Territorial Emergency
Management Coordination (TEMCO)
American Samoa Government
P.O. Box 1086
Pago Pago, American Samoa 96799
(011)(684) 699-6415 FAX 011 684 699-6414

Arizona Division of Emergency Services
5636 East McDowell Road
Phoenix, AZ 85008
(602) 244-0504 FAX 602 231-6356
<http://www.dem.state.az.us>

Arkansas Dept of Emergency Management
P.O. Box 758
Conway, AR 72033
(501) 730-9750 FAX 501 730-9754
<http://www.adem.state.ar.us/>

California Governor's Office of Emergency
Services
P. O. Box 419047
Rancho Cordova, CA 95741-9047
(916) 845-8500 FAX 916 845-8444
<http://www.oes.ca.gov/>

Colorado Office of Emergency Management
Division of Local Government
Department of Local Affairs
15075 South Golden Road
Golden, CO 80401-3979
(303) 273-1622 FAX 303 273-1795
<http://www.dola.state.co.us/oem/oemindex.htm>

Connecticut Ofc of Emergency Management
Military Department
360 Broad Street
Hartford, CT 06105
(860) 566-3180 FAX 860 247-0664
<http://www.mil.state.ct.us/oem.htm>

Delaware Emergency Management Agency
165 Brick Store Landing Road
Smyrna, DE 19977
(302) 659-3362 FAX 302 659-6855
<http://www.state.de.us/dema/>

District of Columbia Emergency Management
Agency
2000 14th Street, NW, 8th Floor
Washington, DC 20009
(202) 727-6161 FAX 202 673-2290
<http://dcema.dc.gov>

Florida Division of Emergency Management
2555 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-9900 FAX 850 488-1016
<http://www.floridadisaster.org>

Georgia Emergency Management Agency
P.O. Box 18055
Atlanta, GA 30316-0055
(404) 635-7000 FAX 404 635-7205
<http://www.state.ga.us/GEMA/>

Guam Office of Civil Defense
P.O. Box 2877
Hagatna, Guam 96932
(011) (671) 475-9600 FAX 671 477-3727
<http://ns.gov.gu/>

Hawaii State Civil Defense
3949 Diamond Head Road
Honolulu, HI 96816-4495
(808) 734-4246 FAX 808 733-4287
<http://www.scd.state.hi.us>

Idaho Bureau of Disaster Services
Building 600
4040 Guard Street
Boise, ID 83705-5004
(208) 334-3460 FAX 208 334-2322
<http://www.state.id.us/bds/>

Illinois Emergency Management Agency
110 East Adams Street
Springfield, IL 62701
(217) 782-7860 FAX 217 782-2589
<http://www.state.il.us/iema>

Indiana Emergency Management Agency
Indiana Government Center South
Room E-208
302 W. Washington Street
Indianapolis, IN 46204
(317) 232-3980 FAX 317 232-3895
<http://www.in.gov/sema/>

Iowa Emergency Management Division
Level A
Hoover State Office Building
Des Moines, IA 50319
(515) 281-3231 FAX 515 281-7539
<http://www.state.ia.us/government/dpd/emd/>

Kansas Division of Emergency Management
2800 S.W. Topeka Boulevard
Topeka, KS 66611-1287
(785) 274-1409 FAX 785 274-1426
<http://www.ink.org/public/kdem/>

Kentucky Division of Emergency Management
EOC Building
100 Minuteman Parkway
Frankfort, KY 40601-6168
(502) 607-1682 FAX 502 607-1614
<http://kyem.dma.state.ky.us>

Louisiana Office of Emergency Preparedness
7667 Independence Boulevard
Baton Rouge, LA 70804
(225) 925-7500 FAX 225 925-7501
<http://www.loep.state.la.us>

Maine Emergency Management Agency
State Office Building, Station 72
Augusta, ME 04333
(207) 626-4503 FAX 207 626-4499
<http://www.state.me.us/mema/>

Commonwealth of the Northern **Mariana Islands** Office of the Governor EMO
P. O. Box 10007
Saipan, Mariana Islands 96950
(670) 322-9529 FAX 670 322-9500
<http://www.cnmiemo.org>

National Disaster Management Office
Office of the Chief Secretary
P.O. Box 15
Majuro, Republic of **Marshall Islands** 96960
(011) (692) 625-5181 FAX 011 692 625-6896

Maryland Emergency Management Agency
Camp Fretterd Military Reservation
5401 Rue Saint Lo Drive
Reistertown, MD 21136
(410) 517-3600 FAX 410 517-3610
Tollfree 1-877-MEMA-USA
<http://www.mema.state.md.us/>

Massachusetts Emergency Management Agency
400 Worcester Road
Framingham, MA 01702-5399
(508) 820-2000 FAX 508 820-2030
<http://www.state.ma.us/mema/>

Michigan Emergency Management Division
4000 Collins Road / P.O. Box 30636
Lansing, MI 48909-8136
(517) 333-5042 FAX 517 333-4987
<http://www.msp.state.mi.us/division/emd/emdweb1.htm>

National Disaster Control Officer
Federated States of **Micronesia**
P.O. Box PS-53
Kolonia, Pohnpei - Micronesia 96941
(011) (691) 320-8815 FAX 011 691 320-2785

Minnesota Division of Emergency Management
Emergency Response Commission
444 Cedar Street, Suite 223
St. Paul, MN 55101-6223
(651) 296-2233 FAX 651 296-0459
<http://www.dem.state.mn.us>

Mississippi Emergency Management Agency
P.O. Box 4501
Jackson, MS 39296-4501
(601) 352-9100 FAX 601 352-8314
Tollfree 1-800-442-MEMA (6362)
<http://www.msema.org>

Missouri Emergency Management Agency
2302 Militia Drive
Jefferson City, MO 65101
(573) 526-9100 FAX 573 634-7966
<http://www.sema.state.mo.us/semaphore.htm>

Montana Disaster and Emergency Services
1900 Williams Street
P.O. Box 4789
Helena, MT 59604-4789
(406) 841-3911 FAX 406 841-3965
<http://www.discoveringmontana.com/DMA/des>

Nebraska Emergency Management Agency
1300 Military Road
Lincoln, NE 68508-1090
(402) 471-7430 FAX 402 471-7433
<http://www.nebema.org>

Nevada Division of Emergency Management
2525 South Carson Street
Carson City, NV 89701
(775) 687-4240 FAX 775 687-6788
<http://www.dem.state.nv.us>

New Hampshire Department of Public Safety
Div of Fire Safety & Emergency Management
Office of Emergency Management
10 Hazen Drive
Concord, NH 03305
(603) 271-2231 FAX 603 225-7341
<http://www.nhoem.state.nh.us/>

New Jersey Office of Emergency Management
P.O. Box 7068
West Trenton, NJ 08628-0068
(609) 538-6050 FAX 609 538-0345
<http://www.state.nj.us/njoem/>

New Mexico Office of Emergency Services
and Security
Department of Public Safety
P.O. Box 1628
Santa Fe, NM 87504-1628
(505) 476-9600 FAX 505 476-9650
www.dps.nm.org/emergency/em_index.htm

New York State Emergency Management
Office
1220 Washington Avenue, Bldg # 22
Albany, NY 12226
(518) 457-2200 FAX 518 457-9995
<http://www.nysemo.state.ny.us/>

North Carolina Division of Emergency
Management
116 West Jones Street
Raleigh, NC 27603
(919) 733-3867 FAX 919 733-7554
<http://www.dem.dcc.state.nc.us/>

North Dakota Division of Emergency
Management
P.O. Box 5511
Bismarck, ND 58506-5511
(701) 328-8100 FAX 701 328-8181
<http://www.state.nd.us/dem>

Ohio Emergency Management Agency
2855 W. Dublin-Granville Road
Columbus, OH 43235-2206
(614) 889-7150 FAX 614 889-7183
<http://www.state.oh.us/odps/division/ema/>

Oklahoma Department of Civil Emergency
Management
P.O. Box 53365
Oklahoma City, OK 73152-3365
(405) 521-2481 FAX 405 521-4053
<http://www.odcem.state.ok.us>

Oregon Division of Emergency Management
595 Cottage Street, NE
Salem, OR 97310
(503) 378-2911 FAX 503 588-1378
<http://www.osp.state.or.us/oem/index.htm>

Palau NEMO Coordinator
Office of the President
P. O. Box 100
Koror, Republic of Paulau 96940
(011) (680) 488-2422 FAX 011 680 488-3312

Pennsylvania Emergency Management
Agency
P. O. Box 3321
Harrisburg, PA 17105-3321
(717) 651-2001 FAX 717 651-2040
<http://www.pema.state.pa.us/>

Puerto Rico Emergency Management Agency
P.O. Box 966597
San Juan, PR 00906-6597
(787) 724-0124 FAX 787 725-4244

Rhode Island Emergency Management Agency
645 New London Ave
Cranston, RI 02920-3003
(401) 946-9996 Fax 401-944-1891
<http://www.state.ri.us/riema/>

South Carolina Emergency Management Div
1100 Fish Hatchery Road
West Columbia, SC 29172
(803) 737-8500 FAX 803 737-8570
<http://www.scemd.org>

South Dakota Div of Emergency Management
500 East Capitol
Pierre, SD 57501-5070
(605) 773-3231 FAX 605 773-3580
<http://www.state.sd.us/military/sddem.htm>

Tennessee Emergency Management Agency
3041 Sidco Drive
Nashville, TN 37204
(615) 741-0001 FAX 615 242-9635
<http://www.tnema.org>

Texas Department of Public Safety
Division of Emergency Management
P.O. Box 4087
Austin, TX 78773-0001
(512) 424-2138 FAX 512 424-2444
<http://www.txdps.state.tx.us/dem/>

Utah Division of Emergency Services and
Homeland Security
Room 1110, State Office Building
Salt Lake City, UT 84114
(801) 538-3400 FAX 801 538-3770
<http://cem.utah.gov> or <http://des.utah.gov>

Vermont Emergency Management
Waterbury State Complex
103 South Main Street
Waterbury, VT 05671-2101
(802) 244-8721 FAX 802 244-8655
<http://www.dps.state.vt.us/vem/>

Virgin Islands Territorial EM Agency-VITEMA
2-C Contant, A-Q Building
St. Croix, VI 00820
(340) 774-2244 FAX 340 774-1491
<http://www.usvi.org/vitema>

Virginia Dept of Emergency Management
10501 Trade Court
Richmond, VA 23236-3713
(804) 897-6500 FAX 804 897-6626
<http://www.vdem.state.va.us>

Washington State Emergency Management
Division
Building 20, M/S: TA-20
Camp Murray, WA 98430-5122
(253) 512-7000 FAX: 253 512-7200
<http://www.wa.gov/wsem/>

Wisconsin Emergency Management
P.O. Box 7865
Madison, WI 53707-7865
(608) 242-3232 FAX 608 242-3247
[http://badger.state.wi.us/agencies/dma/wem/
index.htm](http://badger.state.wi.us/agencies/dma/wem/index.htm)

West Virginia Office of Emergency Services
Building 1, Room EB-80
1900 Kanawha Blvd. East
Charleston, WV 25305-0360
(304) 558-5380 FAX 304 344-4538
<http://www.state.wv.us/wvoes/>

Wyoming Emergency Management Agency
5500 Bishop Blvd.
Cheyenne, WY 82009-3320
(307) 777-4900 FAX 307 635-6017
<http://wema.state.wy.us>

As of 31-Oct-2002 (per FEMA web site)
Fedhealth verified links as of 25-Nov-2002

• NATIONAL EMERGENCY MANAGEMENT ORGANIZATIONS

National Emergency Management Association (NEMA) - membership
includes state emergency managers. **Internet:** <http://www.nemaweb.org>

International Association of Emergency Managers - membership
includes local emergency managers. **Internet:** <http://www.iaem.com>

• FEMA'S FEDERAL-LEVEL PARTNERS

Numerous federal agencies and departments are partners in the nation's emergency management system. Before a disaster, they participate in training exercises and activities to help the nation become prepared. During a catastrophic disaster, FEMA coordinates the federal response, working with 27 federal partners and the American Red Cross to provide emergency food and water, medical supplies and services, search and rescue operations, transportation assistance, environmental assessment, and more.

The National Disaster Medical System is a partnership set up to provide emergency medical services in a disaster, involving FEMA, the Department of Health and Human Services, the Department of Defense, the Veterans Administration, as well as public and private hospitals across the country.

• FEMA PARTNERSHIPS WITH THE PRIVATE SECTOR

FEMA encourages all sectors of society — from business and industry to volunteer organizations — to work together in disaster preparation, response and recovery. FEMA assists in coordinating activities of a variety of players, including private contractors, hospitals, volunteer organizations and area Businesses. It is through these partnerships of people working together that communities are able to put the pieces back together.

ABOUT THE CANADIAN RED CROSS:

Extracted from the Canadian Red Cross Disaster Services web site:

When disaster strikes in Canada or abroad, the quick response of Red Cross volunteers lessens the hardship suffered by victims. The Society provides personal disaster assistance to victims of emergencies, such as housefires. Through partnership agreements with federal, provincial and municipal governments, Red Cross also helps address the basic needs of Canadians affected by large-scale disasters.

The Red Cross helps people deal with situations that threaten their survival and safety; their security and well-being; and their human dignity -- in Canada and around the world.

All Red Cross assistance is provided free of charge, made possible by the generous contribution of people's time, money, and skills.

CONTACTING YOUR LOCAL CANADIAN RED CROSS:

There are a few different ways of finding your local Red Cross office:

If you have access to the Internet, you can check their national web site

<http://www.redcross.ca>

... or call ...

Canadian Red Cross

170 Metcalfe St., Suite 300

Ottawa, Ontario K2P 2P2

Phone: 613.740.1900 Fax: 613.740.1911

... or ...

Check your local telephone book in the white pages
for the Canadian Red Cross!

Write in your local office address & number here for future reference:

Your Local Canadian Red Cross Address:

Telephone #: _____

ABOUT THE OFFICE OF CRITICAL INFRASTRUCTURE PROTECTION AND EMERGENCY PREPAREDNESS

Extracted from OCIPEP's web site www.ocipep.gc.ca as of April 2001:

As of February 2001, the **Office of Critical Infrastructure Protection and Emergency Preparedness (OCIPEP)** was created under the national leadership of the Minister of National Defence.

Canada's critical infrastructure -- includes key components of the energy and utilities, communications, services, transportation, safety and government sectors -- is increasingly dependent on information technology. This new organization will develop and implement a comprehensive approach to protecting this infrastructure.

OCIPEP is also the Government of Canada's primary agency for ensuring national civil emergency preparedness, encompassing the existing functions of Emergency Preparedness Canada.

HOW CANADA'S EMERGENCY PREPAREDNESS SYSTEM WORKS

First, it is up to the individual to know what to do in an emergency. If the individual is unable to cope, the different orders of government are expected to get involved and to respond, as their capabilities and resources are needed. Local emergency response organizations are normally first on the scene. If overwhelmed, they seek assistance from the province or territory, which, in turn, will ask the federal government for help if necessary.

To fulfill its mission, OCIPEP participates in a wide range of activities:

- Federal Civil Emergency Preparedness Planning
- Federal-Provincial-Territorial Cooperation
- International Cooperation
- Research
- Education and Training
- Emergency Operations
- Public Information
- SAFE GUARD

FEDERAL CIVIL EMERGENCY PREPAREDNESS PLANNING

OCIPEP, as the focal point for federal critical infrastructure preparedness and emergency preparedness activities, encourages the development of federal emergency planning, ensures the compatibility of plans among departments and agencies, and undertakes special projects or initiatives where national leadership is required.

FEDERAL-PROVINCIAL-TERRITORIAL COOPERATION

OCIPEP is the linchpin between the federal emergency preparedness community and those of provincial/territorial governments and - through them - municipalities. To support this function OCIPEP maintains a small regional office in each provincial capital.

OCIPEP administers the Joint Emergency Preparedness Program (JEPP), through which federal government, in consultation and cooperation with provincial and territorial governments, undertakes or contributes to projects that encourage a reasonably uniform emergency response capability across Canada. OCIPEP also administers the Disaster Financial Assistance Arrangements (DFAA) to assist provincial/territorial governments.

INTERNATIONAL COOPERATION

OCIPEP is responsible for coordinating international participation in the realm of civil emergency preparedness. OCIPEP coordinates and leads Canada's emergency preparedness activities in these areas, focusing primarily on NATO and the bilateral Canada/United States agreement.

RESEARCH

The Directorate, Research and Development (DRD) designs, coordinates and manages multidisciplinary studies undertaken in conjunction with other government departments and/or agencies outside government including universities, NGOs and private corporations which have an interest or responsibility in emergency preparedness. These studies contribute towards the advancement of knowledge in the fields of hazard assessment, disaster prediction, and mitigation of disasters. The Research and Development is also responsible for representing OCIPEP on national and international scientific committees and technical working groups.

EDUCATION AND TRAINING

OCIPEP provides emergency preparedness training to 1,600 participants yearly at the Canadian Emergency Preparedness College in Arnprior, Ontario. The College offers emergency planning and response courses to officials from federal departments, provincial/territorial and municipal governments, and private industry.

EMERGENCY OPERATIONS

Through the Government Emergency Operations Coordination Centre (GEOCC), OCIPEP maintains an around the clock monitoring and information centre of actual, potential and imminent disasters. GEOCC tracks indicators of emergencies and circulates advisory information on potential

and actual emergencies that have implications for federal government and provincial authorities. The GEOCC is equipped and prepared to become the core of a federal emergency management system in the event the need arises.

PUBLIC INFORMATION

An important part of OCIEP's emergency preparedness mandate is to ensure that Canadians are aware of the nature and possible impact of emergencies, the means of preventing or mitigating their effects, and the federal government's plans to respond. OCIEP is also responsible for planning arrangements for coordinated public information during a national emergency, as defined by the Emergencies Act. OCIEP provides a comprehensive program of public information related to a wide range of emergency preparedness activities and publishes the Emergency Preparedness Digest, a quarterly publication for those involved in emergency preparedness planning and management.

SAFE GUARD

Please see **APPENDIX B** after this section.

PROVINCIAL EMERGENCY MEASURES ORGANIZATIONS (EMOs)

Headquarters

Office of Critical Infrastructure Protection and
Emergency Preparedness (OCIEP)
Communications Division
122 Bank Street, 2nd Floor
Ottawa, ON K1A 0W6
Tel: (613) 991-7000 Fax: (613) 998-9589
Communications@ocipep-bpiepc.gc.ca
<http://www.ocipep-bpiepc.gc.ca>

Newfoundland and Labrador

Emergency Measures Organization
Department of Municipal & Provincial Affairs
P.O. Box 8700
St. John's, NF A1B 4J6
Tel: (709) 729-3703 Fax: (709) 729-3857
<http://www.gov.nf.ca/mpa/emo.html>

Prince Edward Island

Emergency Measures Organization
134 Kent Street
Charlottetown, PE C1A 8R8
Tel: (902) 368-6361 Fax: (902) 368-6362
<http://www.gov.pe.ca/commcul/emo/>

Nova Scotia

Nova Scotia Emergency Measures Organization
P.O. Box 2581
Halifax, NS B3J 3N5
Tel: (902) 424-5620 Fax: (902) 424-5376
<http://www.gov.ns.ca/emo/>

New Brunswick

New Brunswick Emergency Measures
Organization
Department of Public Safety
P.O. Box 6000
Fredericton, NB E3B 5H1
Tel: (506) 453-2133 Fax: (506) 453-5513
<http://www.gnb.ca/cnb/emo-omu/index-e.htm>

Québec

Direction générale de la Sécurité civile
Ministry of Public Security/Ministère de la
Sécurité publique
2525, boul. Laurier, 5e étage
Sainte-Foy, QC G1V 2L2
Tel: (418) 644-6826 Fax: (418) 643-3194
<http://www.msp.gouv.qc.ca>

Ontario

Emergency Measures Ontario
Ministry of Public Safety and Security
77 Wellesley St. West
Box 222
Toronto, ON M7A 1N3
Tel: (416) 314-3723 Fax: (416) 314-3758
<http://www.sgcs.gov.on.ca/english/public/emo.html>

Manitoba

Manitoba Emergency Management
Organization (MEMO)
405 Broadway Avenue, Room 1525
Winnipeg, MB R3C 3L6
Tel: (204) 945-4772 Fax: (204) 945-4620
Tollfree 1-888-267-8298
<http://www.gov.mb.ca/gs/memo/index.html>
or <http://www.ManitobaEMO.ca>

Saskatchewan

Saskatchewan Emergency Planning
100-1855 Victoria Avenue
Regina, SK S4P 3V7
Tel: (306) 787-9563 Fax: (306) 787-1694
www.municipal.gov.sk.ca/safety/

Alberta

Emergency Management Alberta
Alberta Municipal Affairs
16th Floor, Commerce Place
10155-102nd Street
Edmonton, AB T5J 4L4
Tel: (780) 422-9000 Fax: (780) 422-1549
<http://www.gov.ab.ca/ma/ds/>

British Columbia

Provincial Emergency Program Headquarters
P.O. Box 9201 Station Prov. Govt.
Victoria, BC V8W 9J1
Tel: (250) 952-4913 Fax: (250) 952-4888
<http://www.pep.bc.ca>

PEP Vancouver Island Region

455 Boleskine Road
Victoria, BC V8Z 1E7
(250) 952-5848 Fax: (250) 952-4983

PEP South West Region

9800- 140th Street
Surrey, BC V3T 4M5
(604) 586-2665 Fax: (604) 586-4334

PEP South East Region

403 Vernon Street
Nelson, BC V1L 4E6
(250) 354-6395 Fax: (250) 354-6561

PEP Central Region

1255-D Dalhousie Drive
Kamloops, BC V2C 5Z5
(250) 371-5240 Fax: (250) 371-5246

PEP North East Region

1541 South Ogilvie Street
Prince George, BC V2N 1W7
(250) 612-4172 Fax: (250) 612-4171

PEP North West Region

2914 Eby Street
Terrace, BC V8G 2X5
(250) 638-2151 Fax: (250) 638-2152

Northwest Territories

Emergency Measures Organization
Dept. of Municipal and Community Affairs
Government of Northwest Territories
600, 5201-50th Avenue - Northwest Tower
Yellowknife, NT X1A 3S9
Tel: (867) 873-7083 or 873-7785
Fax: (867) 873-8193
www.maca.gov.nt.ca/about/emergency.html

Yukon

Emergency Measures Branch
Community Services
Government of Yukon
P.O. Box 2703
Whitehorse, YK Y1A 2C6
Tel: (867) 667-5220 Fax: (867) 393-6266
<http://www.gov.yk.ca/depts/community/emo/>

Nunavut

Nunavut Emergency Management
Department of Community Government and
Transportation
P. O. Box 1000, Station 700
Iqaluit, NU X0A 0H0
Tel: (867) 975-5300 Fax: (867) 979-4221

Per OCIEP's site www.ociepc-bciepc.gc.ca
and www.emergencypreparednessweek.ca site

Fedhealth verified info & links: 2002-11-25

FOR HELP OUTSIDE CANADA & THE UNITED STATES

The following was extracted from the IFRC web site as of November 2000:

The **International Federation of Red Cross and Red Crescent Societies** is the world's largest humanitarian organization providing assistance without discrimination as to nationality, race, religious beliefs, class or political opinions.

Founded in 1919, the International Federation comprises 176 member Red Cross and Red Crescent societies, a Secretariat in Geneva and more than 60 delegations strategically located to support activities around the world. There are more societies in formation. The Red Crescent is used in place of the Red Cross in many Islamic countries.

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. Vulnerable people are those who are at greatest risk from situations that threaten their survival, or their capacity to live with an acceptable level of social and economic security and human dignity. Often, these are victims of natural disasters, poverty brought about by socio-economic crises, refugees, and victims of health emergencies.

The Federation's work focuses on four core areas: promoting humanitarian values, disaster response, disaster preparedness, and health and community care. For more information, please visit IFRC on the Internet or contact:

INTERNATIONAL FEDERATION OF RED CROSS AND RED CRESCENT SOCIETIES

P. O. Box 372
CH-1211 Geneva 19
Switzerland

Phone: (+41 22) 730 42 22
Fax: (+41 22) 733 03 95
Telex: 412 133 FRC CH

Internet: <http://www.ifrc.org>

E-Mail: secretariat@ifrc.org

Or find your local National Society via the **Directory** link on the Internet. *(The online Directory has an alphabetic listing by country of all the Red Cross and Red Crescent Societies worldwide.)*

APPENDIX A

Office of Homeland Security, Office of National Preparedness and Citizen Corps

What is the Office of Homeland Security (OHS)?

The President's Executive Order established the Office of Homeland Security and the Homeland Security Council to develop and coordinate a comprehensive national strategy to strengthen protections against terrorist threats or attacks in the United States. The new team coordinates federal, state, and local counter-terrorism efforts to detect, prepare for, prevent, protect against, respond to, and recover from terrorist attacks within the U.S.

What is the Homeland Security Advisory System (HSAS)?

The Homeland Security Advisory System provides a comprehensive and effective means to disseminate information regarding the risk of terrorist acts to Federal, State, and local authorities and to the American people. This system provides warnings in the form of a set of graduated color-coded "Threat Conditions" that increase as the risk of the threat increases.

HSAS's "Threat Conditions" or "Threat Levels":

SEVERE = RED (Severe risk of terrorist attacks)

HIGH = ORANGE (High risk of terrorist attacks)

ELEVATED = YELLOW (Significant risk of terrorist attacks)

GUARDED = BLUE (General risk of terrorist attacks)

LOW = GREEN (Low risk of terrorist attacks)

Alerts and threat conditions can be declared for the entire nation, or for a specific geographic area, functional or industrial sector. The general public should stay current with news and alerts issued through the media.

Office of Homeland Security web site: www.whitehouse.gov/homeland/

What is the Office of National Preparedness?

In May 2001 FEMA created the Office of National Preparedness (ONP) to coordinate all federal programs between the various agencies dealing with

chemical, biological, radiological, or nuclear weapons consequence management. Many of these programs offer training, planning and assistance to state and local governments but there was no single point of contact in the federal government for emergency responders, state and local officials. The Office of National Preparedness is now the central coordination point working very closely with many federal, state and local agencies and departments including the Office of Homeland Security.

What is the mission of the Office of National Preparedness?

The mission and overriding objective of the ONP at FEMA is to help this country be prepared to respond to acts of terrorism.

ONP's three main focuses:

- **First Responder Initiative** - Provide the support that local responders (firefighters, police officers, emergency medical teams, etc.) need to do their jobs and work together effectively. Some examples include improving access to funds for developing plans, acquiring equipment and training, and setting national standards for compatible equipment to communicate efficiently.
- **Central Point of Contact for Federal Terrorism Preparedness Programs** - First responders need a single point of contact within the federal government to help them respond to terrorist events. Since FEMA already has over 20 years of experience coordinating up to 26 agencies ONP was a natural fit.
- **Citizen Corps** - A broad network of volunteer efforts of citizens to prepare local communities to effectively prevent and respond to the threats of terrorism, crime, or any kind of disaster. Citizen Corps efforts at state and local levels will be coordinated nationally by the Federal Emergency Management Agency (FEMA).

Some groups participating in Citizen Corps include...

Citizen Corps Councils
Community Emergency Response Teams (CERTs)
Neighborhood Watch Program (NWP)
Volunteers in Police Service (VIPS)

To learn more about **Citizen Corps** visit www.citizencorps.gov

APPENDIX B

SAFE GUARD / SAUVE GARDE

Emergency Preparedness Partners in Canada

Les partenaires de la protection civile au Canada

What is SAFE GUARD?

SAFE GUARD is a national public information program aimed at increasing public awareness of emergency preparedness in Canada.

Through this program, government, private and voluntary organizations - part of the emergency planning, response and recovery community - are invited to identify themselves as SAFE GUARD partners in carrying out their communications and public awareness activities.

As a public recognition focus for the emergency preparedness community, the SAFE GUARD label visually highlights common goals and objectives and promotes co-operation among partner organizations.

How does it work?

As a member of SAFE GUARD network, partner organizations are invited to use the SAFE GUARD label on public information materials related to their emergency preparedness programs or activities.

A common symbol used by various organizations will demonstrate the broad interest in emergency preparedness, create links among various organizations and encourage partnership.

Who are the SAFE GUARD partners?

Organizations with a defined role or interest in ensuring and promoting the safety and security of Canadians in the face of actual and potential emergencies:

- Governments: federal, provincial/territorial and local
- Non-governmental organizations
- Volunteer organizations
- Training and educational organizations
- Business and industry
- Professional associations

Key benefits of SAFE GUARD

- No cost for membership. SAFE GUARD is a national network that serves as a focus for sharing and developing communications activities, and as a window to distribute your emergency preparedness messages through partnership initiatives. It can help you maximize the impact of your messages and enhance your corporate or institutional links.
- Shared expertise and increased efficiency. In times of dwindling resources SAFE GUARD gives partners the opportunity to combine their resources, save time, and reduce costs.
- Access to leading-edge information technologies such as the Internet. As a partner, you may put your emergency preparedness information on the SAFE GUARD NET or establish a link between your own site and the SAFE GUARD site. SAFE GUARD NET is intended to become the main Canadian Internet depository of publicly available information on emergency preparedness.
- Use the SAFE GUARD label on public information/education products. This is a tangible way to demonstrate you belong to the Canadian emergency preparedness community and share common goals.
- Opportunity to participate in joint communications initiatives with a variety of national governmental, non-governmental and private sector organizations that share a similar interest in and concern for emergency preparedness.
- Free subscription to the SAFE GUARD newsletter; members are invited to use it as an information exchange.

How can you become a SAFE GUARD partner?

Interested organizations are invited to contact the SAFE GUARD Secretariat to obtain the program guidelines. Through the SAFE GUARD Secretariat, organizations can also learn about and be put in touch with other partners.

Safeguard Secretariat

122 Bank St., 2nd Floor

Ottawa, ON K1A 0W6

Phone: 1-800-830-3118

Fax: (613) 998-9589

E-mail: safeguard@epc-pcc.gc.ca

Internet: www.safeguard.ca

APPENDIX C

*The following **SAMPLE GUIDELINE / DATABASE** was developed by South Carolina's Charleston County Emergency Preparedness Department. A list of acronyms used in the following 6 pages is included on page 179.*

Any County Emergency Preparedness Terrorism Emergency Operations Outline Counteractions Standard Operations Guide

I. GENERAL

A. Purpose

The purpose of this SOG is to assist other officials and emergency service personnel with a working outline for developing a written set of guidelines for the conduct of antiterrorism and terrorism counteraction response operations. Contact your local emergency management agency for assistance.

This outline of antiterrorism is designed to deter and limit the success of terrorists acts against government / industry resources / personnel and facilities while Counteraction facilitates response to, and recovery from, an actual terrorist incident. The collection and dissemination of timely threat intelligence information, informative public awareness programs, and through the implementation of sound defensive mitigation measures usually insure the best countermeasures one may accomplish.

B. Authority

The listing of any local city, county, state or federal ordinances as may be applicable for the intended jurisdictions being protected.

C. References

1. Presidential Decision Directive 39 [PDD-39], June 1995.
2. State Terrorism Incident Annexes.

3. Local Community Bomb Threat Incident Plan.
4. Emergency Response To Incidents Involving Chemical And Biological Warfare Agents.
5. Terrorism In The U.S. 1982-1992, FBI Report.
6. The Federal Response Plan [FRP], Terrorism Annex.
7. Local Airport, Seaport, Transportation, Dam, or Utilities Emergency Counter Terrorism Plan.
8. Emergency Response to Terrorism Job Aid, May 2000.
9. II CT Chemical / Biological Incident Handbook.

D. Definitions

A list as detailed or as brief as may be applicable to the depth of your SOG. Contact your local emergency management agency for assistance.

E. Organizations

Apply a basic organization chart for primary agencies that may be anticipated to support the various aspects of your SOG. Federal, state, city / county and local. See the local emergency management agency plan.

II. SITUATION

A. International Terrorism

International terrorism continues as a threat and although it has been primarily rooted in other countries, a great number of Americans have been affected by these acts. According to the U.S. Department of State and as reported in the media large numbers of the actual terrorist attacks worldwide were targeted against Americans. The impact of international terrorism still has vivid images occurring almost worldwide.

B. Domestic Terrorism

Statistics provided by the FBI prior to the mid-1980's indicated only a few acts of terrorism inside the United States as influenced

by international terrorism. Since the 1993 bombing of the World Trade Center in New York it was a clear reminder that the United States is not immune from acts of international terrorism based within our borders.

It is very clear that managing the consequences of terrorism in this country from any source can be a most difficult and challenging task. Trying to recover from such senseless terrorist events has already begun to change the way Americans view the potential threats and mass effect from a single terrorist act perpetrated in local communities.

C. Conditions

1. Actual events or threat of a terrorist act may cause implementation of precautionary measures from as high up as Presidential sources.
2. The FBI will likely implement a crisis management law enforcement response to any significant threat or actual act of terrorism and include threat assessment / consultation and NBC / WMD Technical Assistance.
3. Incidents that occur without advance threat or warning and that produce major consequences. FEMA will probably respond and implement within the FRP consequence management activities.

D. Planning Assumptions

No single agency at any government level has the unilateral authority or all the knowledge and skills to act in a terrorist event, especially WMD / WME. The SOG will be activated upon such threat or an actual event.

Certain instances will require, as in NBC events, that perimeters be set and closed to authorized officials and first responders as well. The SOG may also have to request activation of specialty service resources and/or task forces. Your local emergency management plans may assist this step.

III.CONCEPT OF OPERATIONS

A. Crisis Management

1. Local Law Enforcement generally has the lead responsibility

for implementing SOG crisis management.

2. Each participating agency will maintain a current copy of the Terrorism Response Alert List of the SOG.
3. A systematic scene approach will often be implemented while self-protective measures as appropriate are taken towards controlling the situation. The IMS / ICS framework and possible transition into the Unified Command System may be used as soon as possible.
4. Responders SITREP, staging, direction and command & control information all within often dynamic incident events as agencies / personnel and equipment arrive in force.
5. Communications size-up will be CONTINUOUS in such a dynamic incident and should address scene stability in the SOG (e.g. stable, deteriorated, continuing to deteriorate, unsafe).
6. To avoid infrastructure gridlock, establish from the initial SITREP the priorities needed for life safety and protection. Address immediate and sequential response structuring.

B. Consequence Management

This level of management integrates all aspects of the response that will generally protect the public's health and safety, manage fears and suffering, and enhance evidence-gathering towards identifying and eventually apprehending the perpetrators. For assistance contact your local emergency management agency.

1. Pre-Incident Phase
 - a. Protective actions such as organizational SOG's aimed at coordinating any threat in the local area via an identified part of a Command Group. Threatcon Alpha or Bravo.
 - b. SOG's that establish actions and security awareness measures that prepare a counter deterrence to terrorist vulnerabilities.
2. Trans-Incident Phase
 - a. This phase involves the threat emerging to an actual act or imminent action of terrorism. Threatcon Charlie.
 - b. Everyone should stay focused on the end objective to

“save lives” and coordinate cooperative agencies’ efforts to solve most disagreements. ROC’s, JOC’s, JIC’s, EOC’s, IST’s, IAP’s, SOG.

3. Post-Incident Phase

- a. This phase may involve an incident that occurred without any advance warning and produces major consequences and appears to be an act of terrorism. Many concurrent efforts of crisis management will be initiated to establish a short term Incident Action Plan.
- b. Local officials will mitigate the situation to the best of their ability until further supported by the combined state and federal resources tasked.

4. Disengagement

- a. If no act of terrorism occurs then the federal response will disengage as coordinated. Stand down will occur for all according to their SOP’s / SOG’s.
- b. All agencies that responded will be requested to turn in a copy of their incident logs, journals, messages, or other non-sensitive records to the local coordinating agency. This information will be key to establishing an accurate post incident critique. Critiques are often delayed pending any legal requirements to keep certain information in confidence.
- c. PISD (post incident stress debriefings) will be offered by the proper mental health agency for responders based on the nature of the event and it’s circumstances.

IV. RESPONSIBILITIES

A. Crisis and Consequence Management

1. The County Sheriff LNO will: develop local SOG’s.
2. Local Response Agencies will: develop local SOG’s.

B. EOC - JOC Support Agencies

Agencies not covered in this SOG are understood for mutual aid response to assist neighboring communities. See attached map.

(Suggestion: Include a map with your plan indicating areas being covered by Support Agencies.)

V. LOCAL STATE FEDERAL INTERFACE

This SOG is supported by the Terrorism Incident Annex to the Federal Response Plan and your State Emergency Operations Plan to include any Regional Task Force operational concepts applicable. Contact your local Emergency Management Agency for assistance in available plans.

VI. PRIMARY POINT OF CONTACT

Inquiries or changes concerning this SOG Outline should be addressed to Charleston County EPD, Project Officer for Terrorism Incident Management, 4045 Bridge View Drive, North Charleston, S.C. 29405-7464 or 843-202-7400 and Fax 843-202-7408.

DISCLAIMER: Information provided is solely intended as a sample guideline / database and neither the County of Charleston nor any agency, officer or employee warrants the accuracy, reliability or timeliness of any information in the Terrorism Counteraction SOG database. While every effort is made to ensure a broad accuracy of this information, portions may be incorrect or not current for all circumstances and we shall not be liable for any losses caused by such reliance on this outline information. Any persons or entities who relies on information obtained from this database does so at his or her own risk.

Acronyms

Used in the preceding “County Emergency Preparedness
Terrorism Emergency Operations Outline”

B-NICE - Biological, Nuclear Incendiary, Chemical
or Explosive Device

CAT - Crisis Action Team

CBR - Chemical, Biological, Radiological

EOC - Emergency Operations Center

EPD - Emergency Preparedness Division

FEMA - Federal Emergency Management Agency

FRP - Federal Response Plan

IAP - Incident Action Plan

ICS - Incident Command System

IMS - Incident Management System

IST - Incident Support Team

JIC - Joint Incident Command

JOC - Joint Operations Center

LNO - LIAISON Officer

NBC - Nuclear, Biological, Chemical devices

PISD - Post Incident Stress Debriefings

ROC - Regional Operations Center

SITREP - Situation Report

SOP - Standard Operating Procedures

SOG - Standard Operating Guidelines

Threatcon - Terrorist Threat Condition

WME - Weapons of Mass Effect

WMD - Weapons of Mass Destruction

END NOTES

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² United States Environmental Protection Agency, “Global Warming: Climate - An Introduction”, (www.epa.gov/globalwarming/climate/index.html), 2001.

³ Patricia Reaney, “Increase in Greenhouse Gases Seen From Space” (Reuters online, March 14, 2001).

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ADDITIONAL RESOURCES & WEB SITES

AMERICAN RED CROSS DISASTER SERVICES:

After Disaster Strikes – How to recover *financially* from a natural disaster

The American Red Cross, the Federal Emergency Management Agency, and the National Endowment for Financial Education published the original brochure.

<http://www.redcross.org/disaster/safety/after.html>

Talking About Disaster: Guide for Standard Messages

This online information developed by The National Disaster Education Coalition was reviewed to ensure accuracy of information used in this Manual. Members of the National Disaster Education Coalition include the American Red Cross, FEMA, NOAA/National Weather Service, National Fire Protection Association, U.S. Geological Survey, Institute for Business and Home Safety, International Association of Emergency Managers, U.S. Dept. of Agriculture Cooperative State Research, Education, and Extension Service.

The Guide is a set of standard disaster safety messages on many hazards as well as general disaster safety information and is viewable through web pages or using downloadable PDF files. <http://www.redcross.org/disaster/safety/guide.html>

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA):

FEMA for Kids <http://www.fema.gov/kids/>

FEMA Library <http://www.fema.gov/library/>

From the LEGAL Room - Congressional Testimony section:

STATEMENT OF BRUCE BAUGHMAN, FEMA'S Director for the Office of National Preparedness' to Committee on Transportation and Infrastructure Subcommittee on Economic Development, Public Buildings, and Emergency Management - U.S. House of Representatives, 04/11/02.

FEMA Federal Insurance & Mitigation Administration <http://www.fema.gov/fima>

FEMA Preparedness, Training & Exercises <http://www.fema.gov/pte>

Searched in the SPEECHES section:

REMARKS BY KAY C. GOSS, CEM® FEMA'S Associate Director for Preparedness, Training, and Exercises "General Session: Disaster Preparedness, Mitigation, and Sustainability", Coronado Springs Hotel, Orlando, FL, 4/27/98.

FEMA Response & Recovery <http://www.fema.gov/r-n-r/>

HOW CAN I... WHERE CAN I... WHAT IF... (*Frequently Asked Questions*)

To order materials produced by FEMA contact your local or state EM office (*see Section 4*). Or link to the FEMA web site: <http://www.fema.gov>

Or call FEMA: 1-800-480-2520 M-F 8a-5p Eastern, Fax (301) 497-6378, or write to: FEMA, P.O. Box 2012, Jessup, MD 20794-2012

**OFFICE OF CRITICAL INFRASTRUCTURE PROTECTION AND EMERGENCY
PREPAREDNESS (OCIPEP):** <http://www.ocipep.gc.ca>
(Public Information/Resources, Research Information, Safeguard, Who We Are)

MISCELLANEOUS SITES:

Allstate Insurance Company's Resources and Tools - National Catastrophe Team
Tips: <http://www.allstate.com/catastrophe/>

American Avalanche Association's Information/Media and Education links:
<http://www.avalanche.org/~aaap/>

American Family Insurance's Safety & Loss Control links:
<http://www.amfam.com>

Canada Mortgage and Housing Corporation's Online Publications
<http://www.cmhc.ca>

Canadian Avalanche Association, Avalanche Courses, Avalanche Safety
Training: <http://www.avalanche.ca>

Canadian Centre for Emergency Preparedness <http://www.ccep.ca>

Canadian Red Cross <http://www.redcross.ca>

Disaster Recovery Information Exchange (DRIE) Canada <http://www.drie.org>

Emergency Response & Research Institute's EmergencyNet™
<http://emergency.com>

Environment Canada <http://www.ec.gc.ca>

Heart and Stroke Foundation of Canada, Health Matters, Resource Library:
<http://www.na.heartandstroke.ca>

Institute for Business and Home Safety <http://www.ibhs.org>

Institute for Catastrophic Loss Reduction, Toronto, Ontario, Canada:
<http://www.iclr.org>

Insurance Bureau of Canada, Home Insurance, News Media, and Publications:
<http://www.abc.ca>

Integrated Forest Fire Management Project (IFFM): <http://www.iffm.or.id>

Manti-LaSal Avalanche Center, USFS Utah Avalanche Center:
<http://www.avalanche.org/~lsafc/>

Munich Reinsurance Company's Press Releases: <http://www.munichre.com>

National Fire Data Center: <http://www.usfa.fema.gov>

National Interagency Fire Center, Boise, Idaho: <http://www.nifc.gov>

National Oceanic and Atmospheric Administration (NOAA)

Atlantic Oceanographic & Meteorological Laboratory <http://www.aoml.noaa.gov>

National Climatic Data Center <http://www.ncdc.noaa.gov/ol/ncdc.html>

NOAA Office of Public Affairs National Weather Service

Natural Disaster Reduction Initiative <http://www.nws.noaa.gov/pa/>

Natural Resources Canada: <http://www.nrcan.gc.ca>

Pacific Tsunami Warning Center (Hawaii): <http://www.nws.noaa.gov/pr/ptwc>

PBS Online's SAVAGE EARTH: <http://www.pbs.org/wnet/savageearth/>

SAFE GUARD Emergency Preparedness Partners in Canada's Publications:
<http://www.safeguard.ca>

State Farm Insurance's Life Events Tips: <http://www.statefarm.com>

Statistics Canada <http://www.statcan.ca>

The Hartford Homeowners Insurance Home Safety Tips: <http://thehartford.com>

United Nations Environment Programme <http://www.unep.org>

University of Washington Department of Geophysics' WWW server

TOPIC under General Tsunami Information: Tsunami Hazard Mitigation
(originally developed by Benjamin Cook, 1995)

<http://www.geophys.washington.edu/tsunami/intro.html>

U.S.D.A. Forest Service National Avalanche Center

<http://www.avalanche.org/~nac/>

U.S. Department of Defense DefenseLINK News & Publications:

<http://www.defenselink.mil>

U.S. Nuclear Regulatory Commission <http://www.nrc.gov>

Volcano World <http://volcano.und.nodak.edu/vw.html>

West Coast / Alaska Tsunami Warning Center <http://wcatwc.gov>

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